



BioConcept *Pipette Care*

Pipette Care is BioConcept`s pipette service for servicing and calibrating all major brands including Sartorius, Gilson, Eppendorf, Rainin, Finnpipette, Capp, Socorex and others.

BioConcept is Sartorius Service Partner for Pipette Service in Switzerland.

SARTORIUS

Service and Calibration:

- All brands, all types, all volumes
- Fair and simple pricing policy - no hidden extras
- Free return shipment
- Comprehensive inventory of spare parts for all models
- Workmanship guaranteed for 12 months
- Calibration and certification according to ISO 8655
- ISO 9001:2015 certified
- Fast turnaround

We have free pipette transport boxes for the save shipment of your pipettes available, please ask for your transport box at info@bioconcept.ch or 061 486 80 80.





BioConcept Pipette Care

BioConcept Pipette Care offers a range of service and calibration options which cover the various requirements and regulations which you may encounter today. We understand the needs of meeting the requirements within regulated laboratories.

Our service motto is simple:

- all brands
- all volume ranges
- all types - manual, electronic, multi-channel etc.
- free return shipment



BioConcept Pipette Care offers the following services:					
	Fast Check	Standard	According to ISO 8655	According to ISO 17025	According to GLP/GMP*
Single channel pipette	30.00 CHF	55.00 CHF	70.00 CHF	85.00 CHF	130.00 CHF
Cat. No.	PDR301FCE	PDR301STD	PDR301ISO	PDR301025	PDR301GLP
8-channel pipette	60.00 CHF	110.00 CHF	120.00 CHF	145.00 CHF	230.00 CHF
Cat. No.	PDR308FCE	PDR308STD	PDR308ISO	PDR308025	PDR308GLP
12-channel pipette	75.00 CHF	120.00 CHF	135.00 CHF	165.00 CHF	260.00 CHF
Cat. No.	PDR312FCE	PDR312STD	PDR312ISO	PDR312025	PDR312GLP
All prices in CHF excl. VAT					
Fast Check:	Certificate 2 x 3 measurements without maintenance.				
Standard:	Maintenance and calibration ISO 9001. Disassembly, cleaning, functional and tightness check, calibration according ISO 8655 specifications. Certificate with 2 x 5 measurements.				
According to ISO 8655:	Maintenance and calibration. Disassembly, cleaning, functional and tightness check and calibration according ISO 8655 at an accredited laboratory. Certificate with 3 x 10 measurements.				
According to ISO 17025:	Maintenance and calibration. Disassembly, cleaning, functional and tightness check and calibration according ISO 17025. Certificate with 3 x 10 measurements. Minimum order of 10 pipettes required per order. Delivery time is 2-3 weeks.				
According to GLP/GMP:	3 x 10 measurements as found. Disassembly, cleaning, maintenance and calibration with 3 x 10 measurements. Functional and tightness check, calibration according ISO 8655. Certificates with 3 x 10 measurements. *ISO 17025 calibration is possible, price on request.				

Service: Calibration is carried out according to ISO 8655 specifications. Disassembly and cleaning of pistons, tip cones, springs etc. are included in all our services excluding Fast Check. The costs of preventative exchange of wear parts are not included.

Repair: If necessary the pipette will be repaired and all affected parts will be replaced. If the cost of repair is up to 150.00 CHF for a single-channel pipette and 300.00 CHF for a multi-channel or an electronic pipette the repair will be carried out without notice, if they are higher the repair will be carried out by agreement.

Estimate of cost: We will provide an estimate of costs on request. If the pipette will be repaired there will be no charge for the estimate of costs. If the pipette will not be repaired we charge a handling fee of 90.00 CHF for a single-channel pipette and 140.00 CHF for a multi-channel pipette.

Decontamination of pipettes should be carried out prior to Pipette Care staff working on your pipettes. To comply with our health and safety policy, Pipette Care will not be able to service any instruments that we do not have a satisfactory statement of decontamination for. You may use the form supplied by us. We may have to charge an extra 20.00 CHF for cleaning pipettes which are not cleaned sufficiently.

Our general terms and conditions apply. They can be downloaded at www.bioconcept.ch

Valid from 17.04.2020 until recalled.